

# FALMOUTH HOUSING RESOURCE GUIDE



*Produced by:*



**Falmouth  
Human  
Services**

COUNSELING • OUTREACH  
REFERRAL • CONSULTATION



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## FALMOUTH HOUSING RESOURCE GUIDE

Finding an affordable home can be challenging, but we hope the tips and resources in this guide can help. Falmouth residents can call the Town of Falmouth Human Services Department if help is needed in accessing resources or navigating any of the services in this guide. **Homeless Prevention Case Management** services are available for **Falmouth residents**. A Case Manager will review your housing plan and make referrals to agencies, programs, and financial assistance you may be eligible for. Please call 508-548-0533, stop by the office at 65A Town Hall Square or visit: <https://www.falmouthma.gov/Human-Services>. Staff are available Monday through Friday from 8am-4:30pm.

### STEPS TO FINDING A HOME

#### STEP 1: LEARN ABOUT DIFFERENT KINDS OF AFFORDABLE HOUSING

##### **Public/Subsidized Housing**

Federal and State Public housing was established to provide decent and safe rental housing for eligible low-income families, the elderly, and persons with disabilities. Visit the local Housing Authority websites or contact them individually for more details on options. You can also visit the state Common Housing Application for Massachusetts Programs (CHAMP) site at [https://publichousingapplication.oecd.state.ma.us/about\\_us/](https://publichousingapplication.oecd.state.ma.us/about_us/) . For Federal HUD housing resources visit <https://resources.hud.gov/> for local affordable housing programs.

##### **Non-Profit Housing**

Non-profit affordable housing developers offer many different housing options. Tenants are carefully screened, and eligibility requirements may vary. Find out more by calling and visiting non-profit developer websites.

##### **Affordable Homeownership**

If you're thinking about buying a home, there are local agencies that provide homebuyer assistance programs.

##### **Private Landlords**

Individual rental units may be found through private listings. Rents are usually set, and many require a lease agreement signed for both parties' protection. Listings can be found in newspapers or on individual real estate's websites.

##### **House Share/Room Rental**

Individual rooms or house share listings can be found in newspapers or on websites (see page 12).

#### STEP 2: GET YOUR FINANCES AND CREDIT READY

##### **Credit Check**

Obtain your credit report early. Be prepared to tell prospective landlords about any problems and the steps you've taken to address them. Some landlords may accept a poor credit history if you have good references and can offer proof of employment, a higher security deposit, or a co-signer. If you need help, contact a credit-counseling agency.

##### **Security Deposit**

If the security deposit is a challenge, there are programs to help you pay move-in costs. Some landlords are also willing to accept a deposit in installments.

## Savings and Budgeting

Many agencies can help you manage your finances and create a savings plan. Make sure you can afford transportation, childcare, health care and other costs along with rent.

### STEP 3: CHECK TO SEE IF YOUR INCOME QUALIFIES

Affordable housing is reserved for people with lower incomes. Find out if you qualify by inquiring with your local housing authority, a specific private low-income property, or a non-profit low-income housing developer. If you have a Section 8 Housing Choice Voucher, ask if the property will accept it.

### STEP 4: IDENTIFY YOUR HOUSING NEEDS AND PREFERENCES

Identify the location and amenities you prefer but be flexible. Consider several towns and housing types to increase your chances of finding a home. Non-profit housing is often targeted to certain populations: Seniors, Special Needs, Family, and Transitional or Supportive. Housing providers cannot discriminate based on race, ethnicity, gender, national origin, family status, or other protected classes. If you are undocumented or have a criminal record, you may encounter challenges in qualifying. The housing organizations listed in this guide can inform you about your options.

### STEP 5: CONTACT NON-PROFIT DEVELOPERS AND HOUSING AUTHORITIES TO APPLY

- Call or visit the websites of your local housing authorities to apply for any subsidized housing that you may be eligible for.
- Check the websites of non-profit developers often.
- Call for a list of properties, including those under construction. Ask to be added to the interest list for properties that meet your needs and income level.
- Get on as many waitlists as you can. When a waitlist opens, call the property owner/manager. Ask for an application or go to the property owner/manager to get an application. Most often, applications can be found on their websites. Submit it by the deadline.
- Once you've submitted applications, let each property know if you move or change your phone number. In order to remain on a waitlist, you must be in regular contact with the site manager of each property. Ask to find out the best way to do this.

## IMPORTANT PAPERWORK TO HAVE

When applying for housing it is necessary to have certain paperwork in order. You may be asked to submit the following:

- The last 4 weeks **gross income** for everyone in the household 18 years and older (paycheck stubs)
- Documentation of all income:
  - **Child Support**—proof of payments
  - **Odd Jobs**—pay stubs or copies of checks
  - **Veterans**—copy of benefits
  - **Pension**—copy of benefits
  - **Social Security**—copy of benefits (SSI or SSDI)
  - **Self Employed**—copy of previous year's federal tax returns with all pages and schedules. (If self-prepared, signature page must be notarized, and a certified copy of your tax return requested from the IRS. Certified copy of taxes can be obtained by using the website: <https://sa1.www4.irs.gov/irfof-tra/start.do>)
- **Students** need documentation from the school or college
- Copy of **electric bill** and **heating bill**
- Copy of **mortgage, homeowners Insurance, Real Estate Tax, or rental lease**
- **Photo Id**

- Social Security numbers (**cards**) and birth dates for all in household (**birth certificates**)
- **Documentation** on unfavorable CORI check and letters of recommendation from previous landlord

## RESOURCES/PROGRAMS

### FALMOUTH HOUSING AUTHORITY

115 Scranton Avenue, Falmouth

508.548.1977

[www.falmouthhousing.org](http://www.falmouthhousing.org)

**Federal Public Housing:** This program is for Elderly (62 and over) and handicapped/disabled only. Eligible applicants are housed in ONE bedroom apartment units located in the “Harborview” (115 Scranton Avenue, Falmouth) or “Tataket” (138 Teaticket Hwy., East Falmouth) or “Rose Morin” (58 Rose Morin Lane, Falmouth) complexes. Participants pay 30% of their monthly adjusted income towards rent. Units are limited to 2 occupants. 1 authorized pet 25lbs or under is allowed with proper documentation. Eligible applicants cannot select units/complexes to reside in; qualified applicants are housed according to unit availability.

**State Public Housing (667):** This program serves elderly and/or Handicapped/Disabled. ONE bedroom only. State-aided public housing under which qualified applicants are at least 60 years of age or non-elderly (under age 60 and disabled) are offered an appropriate unit from public housing stock. Complexes are located just off Queen Street, Salt Sea Apartments; and just off Lakeview Avenue, Choate Lane Apartments. Eligible applicants are selected from the wait list based on date and time of application and application information. Applicant may not select complex; applicants are housed according to unit availability. One pet 25lbs or under is allowed with proper documentation.

**Housing Choice Voucher Program (Also known as Section 8 & Mainstream):** Is funded by the federal government through the U.S. Department of Housing and Urban Development (HUD). With a Section 8 voucher, you can live anywhere in Massachusetts. If you move, you can take the voucher with you and, after the first year, you can use it anywhere in the country. The Housing Authority where you apply determines whether you are eligible for a voucher. It calculates how much your share of the rent is—usually between 30% and 40% of your income. When you first get a Section 8 voucher, you have a certain period of time to find an apartment. This is called the search period, usually 60 days.

**Project Based:** Eligible applicants are housed in ONE- or TWO-Bedroom apartment units located in Falmouth. Participants pay 30% of their monthly adjusted income for rent and utilities, not including phone & cable. Units are maintained by professional maintenance staff. Units are limited to 4 occupants. No pets allowed. No smoking. Applicants cannot select units/projects to reside in; qualified applicants are housed according to unit availability.

- The Falmouth Housing Authority has 71 Project Based units with the Cape Cod Apartments (age 62 and older) in Falmouth. The Cape Cod Apartments provide studios and one-bedroom affordable housing units that are privately managed.

**Disabled Independent Adult Living (DIAL):** This program is for housing assistance for disabled adults. Eligible applicants receive a voucher and may locate their own rental for an allotted sum in Barnstable County only. Participants pay between 30% and 40% of their gross income toward rent and utilities. This program is limited to one person or a disabled couple (receiving SSI, SSDI, or submitting a completed “Medical Certification Form”) only. Pets may be allowed subject to landlord approval. Eligible applicants are selected from the wait list based on preferences and priorities and funding availability.

**SRO - Mod Rehab Single Room Occupancy:** This program provides permanent supportive housing for seven (7) homeless individuals at the Flynn House in Falmouth. This house is owned by the Falmouth Housing Trust and is operated as a drug-free, sober house through a contract with the Gosnold Treatment Center to provide a live-in House Manager and case management services. Applicants must be 18 years of age or older and homeless.

**Family Housing—Chapter 705 Scattered Site Housing:** This housing is open to people of all ages, including single people, people with disabilities, and families. Units are usually in smaller buildings scattered throughout a city or town. Many of these blend in with private market apartments and housing.

**Dhcd - Common Housing Application for Massachusetts Programs (CHAMP):**

[https://publichousingapplication.ocd.state.ma.us/about\\_us/](https://publichousingapplication.ocd.state.ma.us/about_us/) is the website where you can apply for the Massachusetts state-aided Public Housing program and the Alternative Housing Voucher Program (AHVP). Through the online system, this website lets you submit your application to one or more housing authorities, instead of having to mail or hand deliver an application to each housing authority separately. You can also keep your application information up-to-date on this website as it changes. This will help you to make sure that housing authorities know how to contact you.

If you have an active application at one or more local housing authorities, you can find it on this website and manage it on this website. Do not file a new application. Once you find your existing application on the website, you can make changes such as updating contact information and adding or removing your applications to housing authorities. It is important to only apply to those housing authorities where you are willing to live.

Other voucher programs and federally subsidized public housing units are not yet available through this site. However, if you are interested in applying for those programs, please contact a local housing authority.

### **FALMOUTH HOUSING CORPORATION**

704 Main Street

Falmouth, MA 02540

508.540.4009

[www.falmouthhousingcorp.org](http://www.falmouthhousingcorp.org)

The **Falmouth Housing Corporation (FHC)** is a local non-profit housing developer. The FHC owns properties located at 587 Gifford Street, 651 Gifford Street, 20 Edgerton Road, and 704 Main Street, and 41 Spring Bars Road, Falmouth. Units are either 1- or 2-bedroom units. FHC also owns Schoolhouse Green Apartments for age 55+ at 100 Teaticket Highway. Units are either Studio, 1- or 2-bedroom units. Rents includes all utilities except cable and telephone and varies according to income eligibility. No pets are allowed. All complexes have laundry facilities on site. Maximum and minimum income limits apply to most units.

**To apply for any of these units/programs download application from FHC website or stop by the Falmouth Housing Corporation, 704 Main Street or call 508-540-4009.** Applications will be reviewed for completeness and income eligibility based on applicant-provided information. There is typically a waitlist for all properties. Landlord references and criminal offender's records will be verified. All applicants will be notified of their status by mail. If you are offered a unit, all information provided in the application will be verified prior to a commitment of housing.

## FALMOUTH HOUSING TRUST

200 Main Street, Suite 212, Falmouth, MA 02541

508-540-2370

[www.falmouthhousingtrust.org](http://www.falmouthhousingtrust.org)

**Affordable Home Ownership:** The Falmouth Housing Trust builds 100 percent affordable, deed-restricted neighborhoods on town-owned or donated land for independent homeownership for low- to moderate-income individuals. House sizes range from two- to three-bedroom houses. FHT screens applicants and maintains a ready-to-buy list for when a deed-restricted property becomes available for sale or resale. Contact FHT for application.

**The Gerald Flynn House:** FHT provides advocacy and service provision through its ownership and operation of a seven-bed, single room occupancy (SRO), for the chronically homeless individual. The Flynn House is operated as a drug-free, sober house through a contract with the Gosnold Treatment Center to provide a live-in House Manager and case management services. Falmouth residents and U.S. Veterans receive preferential placement into the house. Residents sign leases and agree to abide by the House Rules. Additionally, each resident has an Individualized Service Plan (ISP) that addresses each individual's issues that have historically barred them from successful independence. All tenants of the Gerald Flynn House must return to work, further their education, enter into job training programs, or volunteer in their community within six months of residency at the Gerald Flynn House. Contact FHT or the Falmouth Housing Authority for application.

## HOUSING ASSISTANCE CORP

460 West Main Street, Hyannis, MA 02601

508-771-5400

[www.HAConCapeCod.org](http://www.HAConCapeCod.org)

HAC offers a continuum of housing programs that evolve with the changing needs of the individuals and communities they serve such as:

- **Homeless Prevention Case Management** is available for **Falmouth residents** by calling Falmouth Human Services Department at **508-548-0533**. A Case Manager will review your housing plan and make referrals to agencies, programs, and financial assistance you may be eligible for.
- **Housing Consumer Education Center** educates, trains and counsels
- **Energy Department** weatherizes, conducts energy audits, and repairs or replaces inefficient heating systems for low-income homeowners and renters
- **Housing Development Department** develops affordable rental housing and home ownership units for low- and middle-income seniors, families, and individuals
- **Leased Housing Department** provides rental assistance using federal and state subsidies that, in turn, allow property owners to pay their mortgages. HAC is the regional administrator for Section 8 vouchers for the Department of Housing & Community Development which provides financial assistance to low-income tenants.
- **Family Self-Sufficiency (FSS) Program** helps families utilizing a Section 8 voucher build assets and make progress toward moving away from public assistance. Participants get long-term counseling to help them build their employment skills and increase their financial literacy.
- **Family Shelters & Scattered Sites** provider shelter to mothers and their children through Angel House in Hyannis and The Carriage House in North Falmouth and shelter to families through The Village at Cataumet and scattered sites, which are apartments and duplexes in the mid-Cape area.
- **Homeless Prevention Project** provides direct financial assistance to residents on Cape Cod and the Islands in need and prevents them from becoming homeless. Helps families in need of rent or mortgage assistance to

retain their housing or avoid eviction by paying back rent or arrearage in mortgage when a family or individual is experiencing job loss, illness, or financial crisis.

- **Permanent Supportive Housing Program** helps chronically homeless individuals' access and sustain permanent, affordable housing while also connecting them to vital community resources and case management. The Permanent Supportive Housing Program consists of 50 scattered site units and 6 Single-Room Occupancy (SRO) units in a congregate setting.
- **Real Estate Division (Cape Community Real Estate)** provides an opportunity to become a homeowner with a full-service nonprofit real estate office. In addition to selling deed-restricted homes and conducting lotteries for affordable homes, CCRE can serve as your broker on market-rate sales. CCRE also administers the Down-Payment and Closing Cost Assistance program for Barnstable County. This program helps to make homeownership possible for first-time homebuyers.

### **HOMELESS SHELTERS FAMILIES**

Families experiencing homelessness must be placed in shelter by the state via referral and application by calling the **DHCD Emergency Shelter Remote Access Line for Families at 866-584-0653** or visit <https://www.mass.gov/how-to/find-emergency-family-shelter>. For more information, contact the Housing Assistance Corp and speak to a representative about the shelters below or other housing services at 508-771-5400.

#### **The Carriage House**

**North Falmouth**

**508-564-6485**

Shelter that serves first-time mothers and their children. While sheltering is primary, Carriage House also provides an ongoing in-house workshop program, supportive services, and linkages to community resources. Referrals are made through DHCD.

#### **The Village**

**at Cataumet, Bourne**

**508-563-7619**

Family shelter that offers education and employment services, as well as assistance in finding permanent housing. Referrals are made through DHCD.

#### **Scattered-Sites**

**Mid-Cape**

Housing Assistance Corporation also operates scattered-site family shelters, which are apartments and duplexes in the mid-Cape area. Referrals are made through DHCD.

#### **The Angel House**

**Hyannis**

**508-775-8045**

Shelter in Hyannis that works with women recovering from substance use disorder. Angel House provides a structured and secure environment where mothers and children can be reunited and recover from the dual traumas of substance use disorder and homelessness.

### **HOMELESS SHELTERS (INDIVIDUALS)**

#### **St. Joseph House**

**77 Winter Street, Hyannis**

**774-470-5976**

St. Joseph's is the only emergency-access shelter for individual men and women who become homeless on Cape Cod. It is a co-share with male and female beds for adult individuals. Managed by Catholic Social Services Diocese of Fall River.

## OTHER TRANSITIONAL LIVING SITES/SHELTERS/PROGRAMS

For more information on the shelters, agency or programs visit their individual websites or call them directly.

### Independence House

#### **Domestic Violence**

#### **Housing Stabilization**

#### **Main Office:**

**160 Bassett Lane, Hyannis**

#### **Falmouth Location:**

**220 Main St., 2nd Fl. Suite 200, Falmouth**

**24 HOUR HOTLINE: 800-439-6507**

**Tel 508-771-6507**

**Fax 508-778-0143**

**TTY 508-771-6782**

<https://independencehouse.org/>

Residential Housing Stabilization Program offers safe housing and comprehensive support for survivors of domestic violence. Independence House Housing Stabilization is limited to clients meeting certain criteria, and available only to clients who are not in immediate crisis.

Non-Residential Housing Stabilization Program provides comprehensive support to survivors of domestic violence in maintaining their housing and reduces the likelihood of a survivor becoming homeless as a result of domestic violence.

\*Note: All potential housing stabilization clients must contact Independence House for an intake and meet with a counselor.

### **Gosnold Sober Homes**

<http://gosnold.org/recovery-residences/>

Gosnold owns and operates 3 sober homes (two for men and one for women), plus manages the Flynn House (owned by the Falmouth Housing Trust). Flynn House makes use of federal Housing Choice vouchers for payment. Contact: Michael McGonigle, Sober Residency Manager at [mmcgonigle@gosnold.org](mailto:mmcgonigle@gosnold.org).

### MASH

#### **Massachusetts Alliance for Sober Housing**

**5 Edgell Rd, Ste. 30, Framingham, MA**

**781-472-2624**

<https://mashsoberhousing.org/certified-residences/>

List of certified sober homes by zip code throughout Massachusetts. Sober Houses are owned and managed by individual landlords/managers and should be contacted by calling individual house phone numbers.

### CHAMP Homes

**82 School St., Hyannis**

**508-771-0885**

[champhomes.org](http://champhomes.org)

A transitional housing program for homeless or near homeless adults; offers life skills training and advocacy to at risk individuals. CHAMP Homes is a community of four residences near the Main Street of downtown Hyannis, including Pilot Houses, a Recovery Community model of CHAMP Homes for men seeking to live a sober life in a structured and supportive setting.



**Vinfen**

**1019 Iyannough Road,**

**Unit 3, Hyannis**

**508-790-8530**

**[vinfen.org](http://vinfen.org)**

Vinfen’s Homeless Outreach Team serves people with psychiatric conditions who are homeless living on Cape Cod. Their goal is to use their staff as a “human bridge” to help connect people in need with the supports they want. They accomplish this through outreach, needs assessment, and establishing individualized community linkages for each person served. Staff include a licensed social worker, an addictions counselor, and two outreach workers. They help people obtain benefits, coordinate medical and psychiatric services, search for housing options, and get help in treatment programs for substance misuse.

**Homeless Not Hopeless**

**119 Baxter Road, Hyannis**

**508-957-2334**

**<https://homelesstohopeless.org>**

Provide assistance to homeless men and women by providing shelter including kitchen facilities. Support and assistance with medical, psychological, spiritual and addiction issues. Help those who are capable to find employment or volunteer their time. Facilitate acquisition of financial assistance for residents. Teach goal setting, occupational and life skills that will lead to independent living.

**Belonging To Each Other**

**(Falmouth Residents Only)**

**101 Town Hall Square, Falmouth**

**774-392-6858**

**<https://bteofalmouth.com>**

A non-profit organization that provides housing to Falmouth homeless individuals during the cold weather months. Temporary housing and case management services are provided to help transition to stable housing.

**FINANCIAL ASSISTANCE**

The assistance below is available to Falmouth residents. Some restrictions, qualifications and applications apply. See individual website or call agency for further details.

**Falmouth Service Center**

611 Gifford Street, Falmouth

508.548.2794

[www.falmouthservicecenter.org](http://www.falmouthservicecenter.org)

Falmouth residents struggling to pay their basic needs – rent, electric and/or heating bills – are likely to be eligible to receive financial assistance from the Falmouth Service Center.

Falmouth Service Center staff and volunteers meet with eligible residents to determine if they qualify for financial assistance from the Falmouth Service Center. A critical piece of financial assistance is applying for food and fuel assistance. Learn more about the Supplemental Nutrition Assistance Program (SNAP) and the Fuel Assistance Program (during the heating season, November through April) by visiting the Falmouth Service Center website. If you are

not already a client of the Falmouth Service Center, we recommend that you learn more about the Food Pantry or stop by the Falmouth Service Center to register to receive food from the Food Pantry. Falmouth households are eligible to apply for financial assistance every 18 months, if needed. The client's date of last assistance includes assistance given to any member of the client's household. If assistance is needed prior to 18 months, emergency situations will be considered on a case-by-case basis.

\*If you are not a resident of Falmouth but live in another town on Cape Cod, you may be eligible for financial assistance through an organization within your town. We recommend that you contact The Needy Fund at (508) 778-5661 to see what assistance is provided in your town.

### **Housing Assistance Corp**

460 West Main Street, Hyannis, MA 02601

508-771-5400

[www.HAConCapeCod.org](http://www.HAConCapeCod.org)

One single online application on the HAC website gives you access to several financial assistance programs, including:

- **RAFT (Residential Assistance for Families in Transition)**
- **ERMA (Emergency Rental and Mortgage Assistance)**
- **Barnstable County HOME Rental Assistance Program**
- **Private homeless prevention programs and funding**
- **New Workforce Housing Relief Fund**

### **Wings For Falmouth Families**

P.O. Box 843

Falmouth, MA 02541

508.548.4420

[www.WingsForFalmouth.com](http://www.WingsForFalmouth.com)

Provides Falmouth families with school-age children an immediate safety net of financial assistance during a time of medical crisis or tragic event. Eligibility, qualifications, and applications can be found on their website.

### **Social Security Administration**

48 Research Road

Technology Park

East Falmouth, MA 02536

855-881-0212

[www.ssa.gov](http://www.ssa.gov)

Social Security provides financial protection with retirement, disability, and survivors benefits. Visit their website or office for information on these benefits.

### **Department of Transitional Assistance (DTA)**

181 North Street, Hyannis

508.862.6600

[www.mass.gov](http://www.mass.gov)

DTA is a state agency that assists low-income individuals and families to meet their basic needs, improve their quality of

life, and achieve long-term economic self-sufficiency. DTA provides direct economic assistance (cash benefits) and food assistance (SNAP benefits), as well as workforce training opportunities.

- **Transitional Aid to Families with Dependent Children (TAFDC)**

- TAFDC is a state and federally funded program which provides cash assistance to families with children and pregnant women in the last 120 days of pregnancy, with little or no assets or income. Participants receive childcare and transportation support associated with job assistance and can access a number of supportive referrals to substance abuse and mental health services, and domestic violence specialists. To be eligible for TAFDC, a recipient must meet certain requirements including:

- Have at least one dependent child under 18 or 19 (including teen parents) or
- Pregnant women with no children (the child is expected to be born within 120 days of the application)
- Meet income and asset limits
- Be a U.S. citizen or a legal immigrant
- Live in Massachusetts

- **Emergency Aid to the Elderly, Disabled, and Children (EAEDC)**

- EAEDC is a state funded program which provides cash assistance to those in need to stabilize their lives. Recipients receive EAEDC by meeting one or more of the following eligibility criteria:

- Unable to work due to a physical or mental incapacity which has lasted or will last at least 60 days and meets the Department-established medical standards for disability
- Over 65 years old and waiting for Supplemental Security Income (SSI) payments to begin
- Caring for a child living in the home and not related to the individual
- Participating in a Massachusetts Rehabilitation Commission program
- Required to be in the home to care for an incapacitated individual who would have to be institutionalized if someone does not provide the care in the home
- Meet income and asset limits
- Be a U.S. citizen or a legal immigrant.

- **Supplemental Security Income (SSI) and Supplemental Security Disability Income (SSDI)**

- SSI is a cash assistance program administered by the Social Security Administration for the elderly (over age 65) and disabled. The DTA works with the SSA to assist the elderly and certain categories of long-term disabled residents to receive SSI benefits. Individuals receiving SSI are automatically eligible for MassHealth and DTA handles SNAP benefits for SSI recipients.

- **Supplemental Nutrition Assistance Program/SNAP (formerly the Food Stamps Program)**

- SNAP benefits are provided by the federal government and administered by DTA. You may be eligible for the Supplemental Nutrition Assistance Program (SNAP). The Department of Transitional Assistance (DTA) administers SNAP benefits. SNAP provides a monthly benefit to buy nutritious foods. To get SNAP, you must be low-income and be a U.S. citizen or legal noncitizen (restrictions apply). Eligibility for SNAP benefits depend on financial and nonfinancial criteria. SNAP Helpline **# 877-382-2363**.

## EMPLOYMENT ASSISTANCE

- **Mass.gov** - File for unemployment by calling TeleClaim Center at 877-626-6800 (When calling the TeleClaim Center please follow the call schedule: if your SS# ends in 0, 1 call on Monday; 2, 3 call on Tuesday; 4, 5, 6 call on Wednesday; 7, 8, 9 call on Thursday; any last digit call on Friday). <https://www.mass.gov/orgs/department-of-unemployment-assistance>
- **MassHire Cape and Islands Career Center** - Unemployment assistance; job search resource; workshops and job fairs. 508-771-5627, 372 North Street, Hyannis or visit <https://www.masshire-capeandislands.com/>
- **Cape Cod Young Professionals** - CCYP connects Cape Cod's emerging workforce and community leaders, engages them in the community, and supports their efforts to advance, personally and professionally. P.O. Box 634, Barnstable, MA 02630, 508-714-2201 or visit <https://capecodyoungprofessionals.org/>
- **Falmouth Chamber of Commerce** – Resource list for self-employed and business owners. 20 Academy Lane, Falmouth, 508-548-8500 or visit <https://www.falmouthchamber.com/>
- **Falmouth Public Library** – Free Wi-Fi and access to public computers on a first come first serve basis. Printing can be done from Wi-Fi or public computers for a fee, 300 Main Street (and East Falmouth Branch) 508-457-2555 or visit <https://www.falmouthpubliclibrary.org/services/public-computers-and-wifi/>

## HOUSING SEARCH WEBSITES

- <https://www.capenews.net/classifieds>
- <https://marketplaceadsonline.com/marketplace>
- <https://capecod.craigslist.org/search/hhh>
- <https://hotpads.com/>
- <https://www.affordablesearch.com>
- <http://www.haconcapecod.org/all-cape-rental-listings-download-today>
- <https://www.gosection8.com>
- <https://www.apartments.com>
- <https://www.housingnavigatorma.org>
- Visit websites of local realtors
- Join FaceBook Group: Fabulous Falmouth Sales and Rentals

## LOCAL PRIVATE DEVELOPMENTS

- Cedar Meadows – 508-540-2828
- Clipper Ship Apartments – 508-444-8711

## FORECLOSURE

Housing Assistance Corp. (HAC) located at 460 West Main Street, Hyannis is the only HUD-approved housing counseling agency serving Cape Cod and the Islands. This is a free service through HAC. Beware of foreclosure rescue offers that charge you money! You qualify if your primary residence is on Cape Cod or the Islands. There are no income or mortgage limits. What does HAC Foreclosure Counseling do:

- Explain your mortgage options and the foreclosure process
- Assist you in preparing mortgage-modification request paperwork
- Submit your mortgage modification paperwork
- Empower you to speak with your lender through this process

- Review with you the correspondence from your lender
- Provide you with debt-management counseling
- Counsel you on alternative housing options

To set up an appointment with a counselor, call Betsie Rumbaugh, 508-771-5400, ext. 285 or email [brumbaugh@haconcapecod.org](mailto:brumbaugh@haconcapecod.org).

## RENTAL RIGHTS

Tenants should be aware of their rights and the remedies available to them as a tenant in Massachusetts. Learn the most common types of tenant rights by visiting: <https://www.mass.gov/info-details/tenant-rights>

### Other Legal Resources:

- South Coastal Counties Legal Services, Inc. 800-244-9023 or visit [www.sccls.org](http://www.sccls.org)
- Cape Cod Housing Court Tenancy Preservation Program – Father Bill’s & MainSpring visit: <https://helpfbms.org/> for Tenant Preservation Regional Coordinator call: 508-944-9233
- WeCan, Inc., Empowering Women 508-430-8111 or visit <https://www.wecancenter.org/>
- Consumer Assistance Council 508-771-0700 or visit [www.capecodconsumercouncil.org](http://www.capecodconsumercouncil.org)
- Barnstable County Bar Association Lawyer of the Day 508-362-2121 or visit <https://barnstablecountypfc.com/lawyer-of-the-day-program>
- Cape Cod Dispute Resolution Center, Inc. 508-240-1717 or visit [www.capemediation.org](http://www.capemediation.org)
- Finding a Lawyer <https://www.mass.gov/info-details/finding-a-lawyer>
- Southeastern Housing Court Lawyer-for-the-day Program: Get basic legal advice, help understanding laws and your rights; information on filling out forms; and referrals to service agencies. Tuesdays, 1-4 PM (on a first come first serve from virtual waiting room) via ZOOM (Meeting ID: 1604252462/Password: 018447). Call 1-646-828-7666 for phone access using above Meeting ID/Password.
- Immigration Resource Center/Community Action Committee of Cape Cod & Islands 508-771-1727 or EMAIL: [info@cacci.cc](mailto:info@cacci.cc)

## OTHER UPPER CAPE HOUSING AUTHORITIES

- **Barnstable Housing Authority**, 146 South Street, Hyannis, MA 02601, Phone: 508-771-7222, Fax: 508-778-9312, Website: [www.barnstablehousing.org](http://www.barnstablehousing.org), Section 8: administered through HAC AHVP and DIAL
- **Bourne Housing Authority**, 871 Shore Road, Pocasset, MA 02559, Phone: 508-563-7485, Fax: 508-564-7531, Website: [www.bournehousing.org](http://www.bournehousing.org), Section 8: Centralized Waitlist AVHP and DIAL
- **Mashpee Housing Authority**, 7 Job’s Fishing Road, Mashpee, MA 02649, Phone: 508-477-6202, Website: [www.mashpeeha.org](http://www.mashpeeha.org)
- **Sandwich Housing Authority**, 20 Tom’s Way, Sandwich, MA 02563, Phone: 508-833-4979, Fax: 508-833-4993, Website: [www.sandwichhousing.org](http://www.sandwichhousing.org), Section 8: Project Based Vouchers only AHVP

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