

March 2019

Dear Neighbor,

As part of our everyday effort to deliver reliable energy to our customers and communities, we'll be installing and replacing hardware on existing steel & wood structures, including lightning protection, in Falmouth, Mashpee and Barnstable. Maintaining the power line infrastructure is one of the many ways Eversource supports the safe and secure transmission of electricity throughout the region.

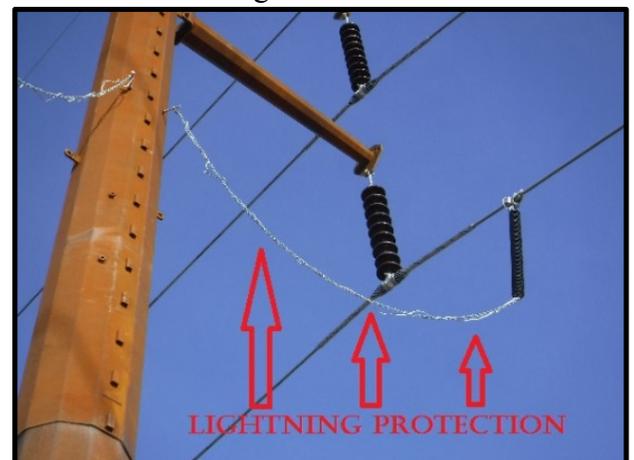
We Are Always Working to Serve You Better

Starting soon crews will be performing maintenance work on several existing structures along the right-of-way from our substation near Caravel Drive in Falmouth to Shootflying Hill Road in Barnstable.

What You Can Expect

Since your property is on or near the Project route, here is important information about how we will work in your neighborhood:

- **Reliable Service:** Be assured that this work will not interrupt electric service to your property.
- **Proper Identification:** All people working on this project carry identification. Eversource contractors will occasionally be in your neighborhood to tell you what to expect with the nearby inspection and maintenance work. They may leave an informational doorhanger at your home or knock on your door to talk to you about the project work. We're letting you know about this outreach in advance so you can be confident that the outreach is being conducted by a legitimate Eversource representative and is not a scam.
- **Where We Will Be Working:** Construction activity will take place within the existing right of way (transmission corridor) from our substation near Caravel Drive in Falmouth to Shootflying Hill Road in Barnstable.
- **Communication:** Keeping the lines of communication open is important to us. Our field outreach representatives will be in touch, either in person or with door hanger notices updating you on construction activities.
- **Construction Hours:** The hours for construction are 7 a.m. to 3 p.m. Monday through Friday. Due to weather or other unexpected circumstances, from time to time the crews may need to work longer hours or work on a Sunday.
- **Construction Activities:** Project construction will include the following activities:
 - Crews may use heavy equipment, including bucket trucks, where access roads already exist. Where there are no access roads, we may use all-terrain (ATVs) or utility vehicles (UTVs.)
 - Vegetation mowing necessary to access existing structures.



- Installing and replacing hardware on existing structures, including installing lightning protection (see photo at right) on the structures.
- **Project Completion:** We expect these activities to be completed by the end of April, 2019.



Other Upcoming Eversource Maintenance Inspection Work: In May 2019, crews working for Eversource will use drones to inspect the equipment within the power line corridor. These drones are aerial devices, about 2 feet across, equipped with a camera, and manned by the drone operator. Crews will be taking pictures with the drone, which will be used only at or near the transmission structures located within power line corridor. Each operator is certified and licensed to conduct these inspections on the ground within the transmission right-of-way.

The work is expected to be completed by early-Summer.

- Drones offer these benefits:
 - High-resolution images of lines, hardware and vegetation;
 - Lower-cost and more-efficient inspections than current methods; and
 - Ability to quickly inspect the lines and structures, with minimum impact to the environment.

Contact Us

Eversource is committed to being a good neighbor and doing our work with respect for you and your property. Again, if you have any questions about this work, please call 1.800.793.2202 or email us at TransmissionInfo@eversource.com. Thank you.

Sincerely,

Brian McDevitt

Brian McDevitt
Project Manager – Eversource Energy